

IP Stuck (Erasing is not possible)

By Henry

IP Stuck (Erasing is not possible)

- **Model**

FireCR Flash AA

FireCR Flash AB

FireCR Flash AB

FireCR Flash AD / FireCR Spark

- **The Description of the Problem**

IP is stuck after scanning. Erasing is not possible

- **Check point**

Home switch (Home sensor)

Main board

Inter connector B/D (Flash AD&Spark) or RFID board (Flash AA to AC)

- **Home switch signal path**

Flash AA to AC : Home sensor → RFID Board → Main board

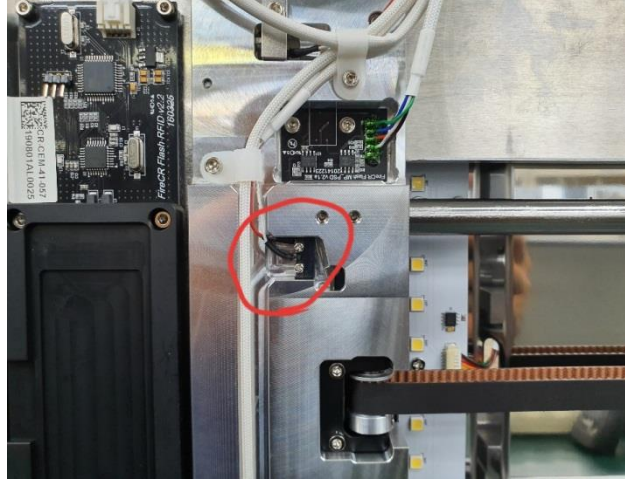
Flash AD / Spark : Home sensor → Interconnector board → Main board

❖ Home switch (Home sensor)

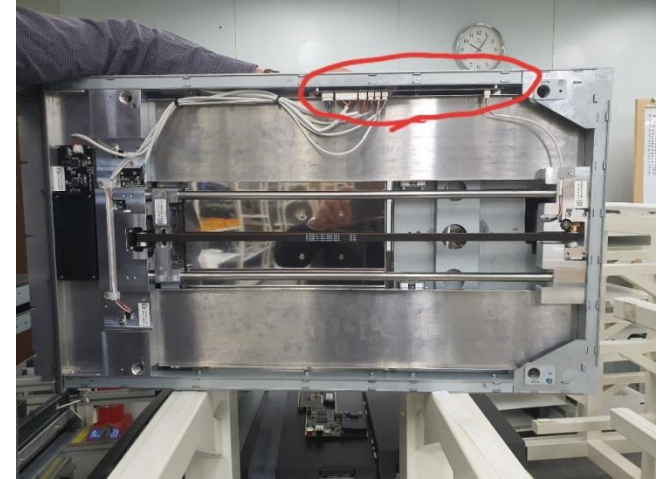
Measurement of the resistance value of a home switch (Turn off the CR scanner power)



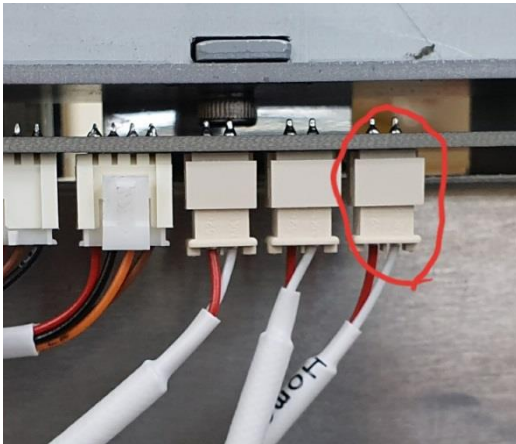
<Home switch>



<Home switch position>



<Inter connector Board>



<Resistance value measurement point>

Resistance measurement value

Home switch pressed : 0 Ω

Home switch is not pressed : No value

If the measurement values are different, you must replace the Home switch.

❖ Main Board

In the case of Flash AD, the main board must be replaced first if the home sensor is normal.

The scanner must be sent to the factory because all parts must be disassembled in order to replace the inter connector board.

❖ Inter connector Board / RFID Board

If the home sensors and the main board are normal, replace the board as below.

RFID Board / flash AA to AC

Inter connect Board / Flash AD & Spark

