

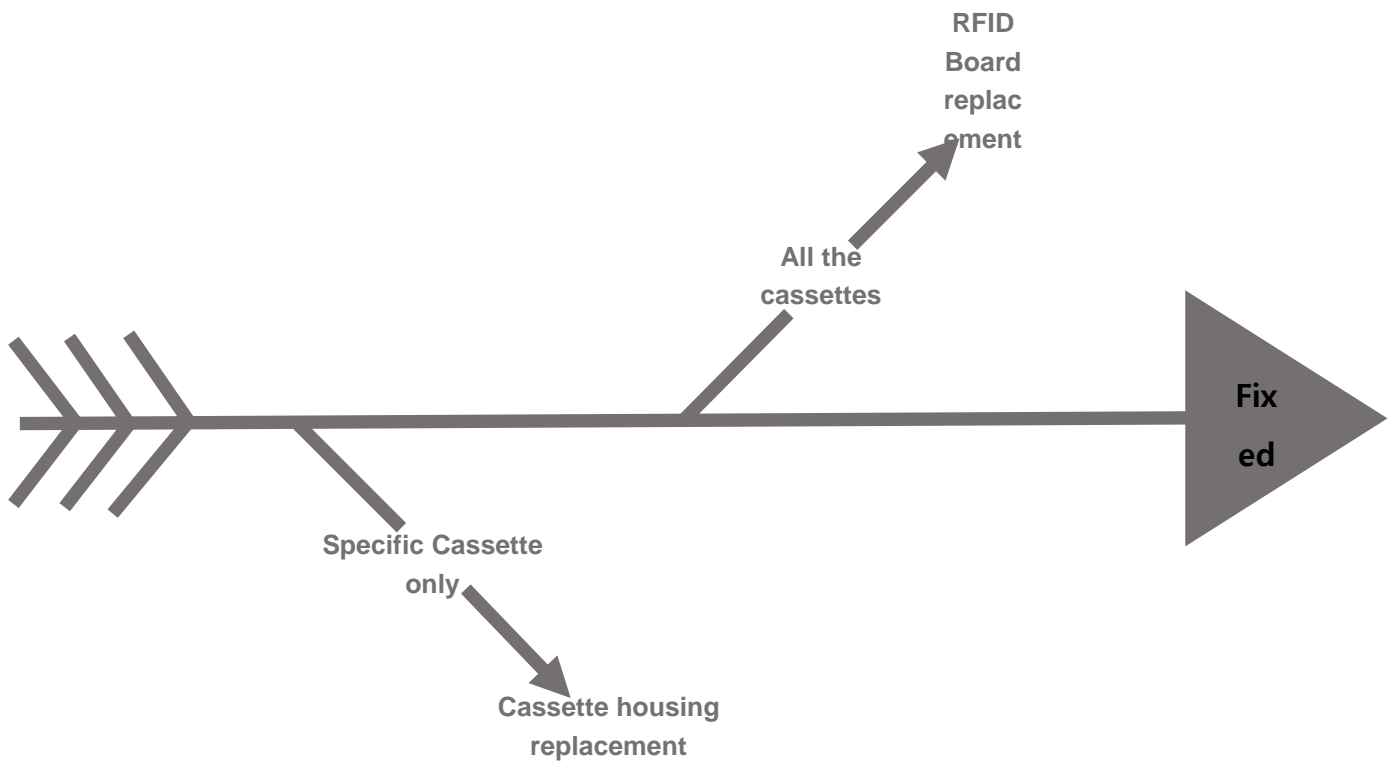
- **Model**

FireCR Flash AA
FireCR Flash AB
FireCR Flash AC
FireCR Flash AD / FireCR Spark

- **The Description of the Problem**

The FireCR Flash/Spark can't recognize a cassette.

- **Fishbone Diagram**



Specific Cassette only

A damaged RFID chip on the reverse side of a cassette housing could cause the issue with cassette recognition.



RFID board

FireCR Flash/Spark can't recognize all the cassettes. ARFID board could be an issue.

